Memorandum

To: UMass Dartmouth Community

From: Donna R. Massano, CIO and Associate Vice Chancellor of Information Technology

Subject: Virtual Computer Lab (VCL) Available!

Date: February 8, 2012

CITS is pleased to announce that the UMass Dartmouth Virtual Computer Lab (VCL) is available!

If you are having difficulty in finding an available computer to access UMassD software, the VCL may be just what you need.

What is it?
The VCL allows access to a virtual computer that has University licensed software at any time, from any place, and from any computer with an Internet connection.

Who can use it?
UMass Dartmouth students, faculty and staff with an active UMassD Logon can go to
www.umassd.edu/cits/vcl

What does the VCL Offer?
- access to a standard set of licensed software
- access anywhere (your room, your apartment, locally or abroad)
- access anytime (holidays, weekends, or 2am)
- on demand access, at your convenience (avoid busy computer labs)

What is available now?
Windows versions of University licensed software such as Microsoft Office Suite, Mathematica, Maple, SPSS and others. Users may connect to the virtual computers from Windows, Macintosh, Linux, and other mobile devices.

Your feedback will allow us to plan for future software and platform availability. Send your comments to vclsupport@umassd.edu.

Online help and frequently asked questions (FAQ's) are available once you have logged in to the VCL. Students should contact the CITS Student Service Desk at ITStudentCenter@umassd.edu or 508.999.8884. Faculty and staff should contact the IT Service Center at ITSCenter@umassd.edu or 508.999.8790.

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*CITS will **never** ask you for your password or other confidential information via email.*
Beware of phishing scams where email and/or malicious web sites try to trick users into entering their username and password. For more information about password security please visit: http://www.umassd.edu/cits/security/